



PREPARE MODULE #4

LEADER :: GUEST ENGAGEMENT | EASTSIDE CHRISTIAN CHURCH

COMPETENCY: Understands the tactical importance of their role and the role of their teams in our assimilation strategy.

OBJECTIVE: To insure success in turning guests into connected, serving members by giving all team leaders and team members full awareness of their team's "W.I.N." in that process.

ASSIGNMENTS:

- Assignment 1 // Read the blog post on the [8 Questions To Ask Guests At Your Church](#).
- Assignment 2 // Read Ephesians 4:11-16 (see text below assignment 2.)
- Assignment 3 // Watch the 3-minute video "[Will It Make the Boat Go Faster](#)".

ASSIGNMENT 1:

Read the blog post on the [8 Questions To Ask Guests At Your Church](#).

QUESTIONS:

1. What was one of the most important questions you were asked growing up? Who asked it? How did it impact your life?
2. In your ministry, which are you more comfortable with: answering guests questions or asking guests questions? Why?

3. *Out of the eight questions listed in this post, which one(s) are assigned to your team? Why do you think that's so important? Do you feel everyone on the team understands the importance of their asking that question?*
4. *As you look at the questions being asked of guests by members of other teams in our assimilation ministry, which ones do you find most interesting or important? Why?*
5. *Are there questions being asked of guests by members of other teams that you would rather be asking? Are there questions that you are glad you don't have to ask? Why?*
6. *What might a team that was unified in asking the same question(s) of a guest be able to see accomplished in a guest's life?*

7. *On a 1 to 5 scale (5 being the most effective), how effective is your team in asking your assigned question(s)? How can your team become more unified in asking the right questions? What is one step that can be taken this month to grow toward that level of effectiveness?*

ASSIGNMENT 2

Ephesians 4:11-16

So Christ himself gave the apostles, the prophets, the evangelists, the pastors and teachers, ¹² to equip his people for works of service, so that the body of Christ may be built up ¹³ until we all reach unity in the faith and in the knowledge of the Son of God and become mature, attaining to the whole measure of the fullness of Christ. ¹⁴ Then we will no longer be infants, tossed back and forth by the waves, and blown here and there by every wind of teaching and by the cunning and craftiness of people in their deceitful scheming. ¹⁵ Instead, speaking the truth in love, we will grow to become in every respect the mature body of him who is the head, that is, Christ. ¹⁶ From him the whole body, joined and held together by every supporting ligament, grows and builds itself up in love, as each part does its work.

QUESTIONS:

1. *Verse 12 states what the ultimate objective of every team leader is at our church. How would you explain it to a 12 year old who didn't go to church?*

2. *Verse 11 shares five leadership functions in the Jesus movement of the 1st century. How would you describe each of the different functions? How do they work together?*

3. *Here are six teams that a guest will encounter their first few visits:*

- a. *The Parking Lot Team*
- b. *Info Desk*
- c. *Greeters*
- d. *Ushers*
- e. *Guest Central*
- f. *Table Hosts at Next Steps*

How would you describe each of their functions in a guest's experience? How do they work together? Toward what end?

4. *Note the last six words of Verse 16. What does this mean for our Guest Central and Next Step team members and their team leaders?*

ASSIGNMENT 3

Watch the 3-minute video "[Will It Make the Boat Go Faster](#)".

QUESTIONS:

1. *The objective stated at the top of this module states that our ultimate goal is to help a guest become a connected, serving member. What can your team do to "make the boat go faster" in that direction?*
2. *At Eastside, we connect in small groups and serve in ministry teams as Change Makers. Describe how Next Steps gets guests into those environments. What other ways does Next Steps help a guest's boat go faster?*
3. *What are the top 3 most easy things to forget about your role in our assimilation strategy?*
4. *What is one dial-turn in assimilating guests that one of our teams could make to increase our speed and effectiveness in helping guests become connected serving members? How and to whom will you share that idea?*

5. *Pray for God to use us in the various roles we have in a guest's experience at Eastside.*

What are at least two LEADERSHIP TAKEAWAYS from this module? Be prepared to discuss with your group.

- 1.

- 2.